ACCIDENT/INCIDENT REPORTS

If an accident or incident occurs at the club involving a club member, employee or guest, a report should be filed and the General Manager should be notified immediately.

The following procedures should be adhered to:

- · Instruct employees to report all accidents or incidents to the immediate supervisor and General Manager
- Administer First Aid or call an ambulance if necessary
- Keep the injured person calm
- Determine if there were any witnesses to the accident/incident
- Do not discuss insurance or claim settlements
- Do not accept blame for the accident/incident
- Complete the Member/Guest Accident Report form

MEMBER/GUEST ACCIDENT REPORT

Name of Injured Person (print)				
Address				
Telephone #: Home		Work _		
Age Sex Height	Weight	I	Marital Status	
Date of Injury	_ Time	AM _	PM	_ Visibility
Nature of Injury Part of Body				
Exact Location of Accident				
Cause(s) of Accident (unsafe acts and c	conditions)			
Was Medical Assistance Required? Explain Witnesses (Include page, address, how				
Witnesses (Include name, address, hom	e and work pho			
Were photos taken of the scene or injur Was the General Manager/COO notifie Was the insurance company notified? Was the club's council notified? Comments:	yes yes yes	no no no no		
Report completed within 24 hours by _			Date	

File this report with the General Manager

Prepare for the Unexpected...A Club Guide to Effective Crisis Management ACCIDENT/INCIDENT REPORTS